



## Insurance Company General Road Map

If you suspect developmental delays with your child, fill out 'Get Help, Get Started' on this web site or give us a call at (800) 418-9319. The sooner a child is diagnosed and receives treatment, the better the results.



Contact your insurance company to make certain 'Behavioral Services' are covered in your health plan.



We will contact you to ask questions about your child's condition and to see if our services are most suitable to treat their behavior problem. If your child has not received a diagnosis, then we will refer you to a medical professional to make one.



If your child has a diagnosis that is treated with behavior services, call us and we will schedule one of our Supervisors to visit your home for an initial assessment. We want to be thorough in our analysis so this assessment (called a Functional Behavior Assessment) can take up to 36 clinical hours to complete and will be billed to your insurance carrier (if covered in your health plan).



Your Behavior Analyst will discuss with you their assessment of your child's skill levels and will recommend treatment plans to you.



We will prepare a contract showing your preference for your insurance company to pay for services. We will contact your insurance company to arrange for payment and to find out if all needed services are covered. We will notify you if any services are not covered with your insurance carrier and will discuss arrangements for the remaining balance.



In order to best understand your child's treatment program, you'll attend a Group Parent Education Class. This training class will provide instruction on ABA practical applications that will be used in your child's treatment program (i.e. teaching new skills and reducing problem behaviors). This class is required and takes a total of 16 hours to complete.



**Behavioral services begin!**